









Herzlich Willkommen bei

100% TCHIBO ARABICA IN DER AROMAKAPSEL





# Experience the world of coffee with Cafissimo

We are delighted that you have chosen Cafissimo. The Cafissimo LATTE perfectly combines the years of experience and passion of Tchibo's coffee experts with Saeco's outstanding technical knowledge and its intuition for Italian lifestyle.

You can now enjoy your coffee whenever and however you like - with perfect espresso, caffè crema, filter coffee and delicious milk specialities like cappuccino and latte macchiato.

Just press a button and your Cafissimo LATTE by Saeco will take care of the rest.

Thank you for your confidence.

Your Cafissimo Team



# Enjoy perfect coffee at the push of a button

With the Cafissimo LATTE, you can easily prepare perfect espresso, caffè crema and filter coffee at the push of a button. Here at Cafissimo we have developed a three pressure level system so that each coffee speciality can best unfold its full taste and aroma. This allows us to guarantee the optimal preparation of your coffee speciality at the ideal brewing pressure.

The espresso, caffè crema and filter coffee buttons on your Cafissimo LATTE are colour-coordinated with the capsules for easy and simple operation. This lets you see by the colour of the capsule which button you need to press to prepare your beverage.



# A great variety of Cafissimo aroma capsules

Drawing from many years of Tchibo coffee expertise, we at Cafissimo only select the best arabica beans, which are slowly ripened and then refined through Tchibo's individual roasting process. In order to guarantee the utmost enjoyment for you, each capsule is sealed at the height of its aroma - thus releasing the perfect aroma in your cup.

Experience the unique diversity of the Cafissimo capsule system. Choose from our twelve exquisite varieties of espresso, caffè crema and filter coffee, and discover our Cafissimo country coffees from the best agricultural regions of Brazil, Ethiopia, Colombia and India. We regularly supplement our capsule variety with our limited Grand Classé editions.

Also enjoy a perfect cup of tea with Cafissimo Teatime: Made from the best ingredients and carefully selected by our experts at Tchibo.

You can obtain Cafissimo capsules at all Tchibo locations and online at www.tchibo.de or www.tchibo.at

# The features of your Cafissimo LATTE at a glance

#### Easy to use

Thanks to the simple design of the control panel, you can easily and neatly prepare all coffee specialities at the push of a button.

#### Height-adjustable coffee spout

The height-adjustable coffee spout and adjustable drip tray make it easy to use cups of all sizes.

#### Used capsule drawer

With automatic capsule ejection for convenient capsule disposal.

#### Unique three pressure level system

Through the intelligent interaction between the machine and capsules, each type of coffee is automatically prepared at the right brewing pressure.

#### Integrated milk solution

Thanks to the integrated milk system, milk specialities can be quickly and easily prepared at the push of a button.

#### Individually programmable beverage size

Adjust the strength of the coffee and your desired amount of milk to your own personal taste.

#### **Energy efficiency**

Your LATTE is highly energy-efficient thanks to its standby mode (sleep mode) and its descaling reminder.

#### 40-month warranty

To prove our confidence in the quality of our products, we grant you an extra-long 40-month warranty.



# The Cafissimo LATTE Professional at a glance

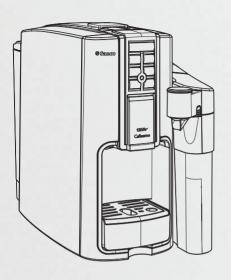


## Control panel in detail - button functions



# English

# Cafissimo



HD8603

#### **OPERATING INSTRUCTIONS**

READ THE INSTRUCTIONS CAREFULLY

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# **IMPORTANT**

## **Safety instructions**

This machine is equipped with safety features. Nevertheless, read the safety instructions carefully and only use the machine as described in these instructions to avoid accidental injury or damage. Keep this user manual for future reference. If you give the machine to someone else, remember to give them these instructions as well.



The term **WARNING** and this icon warn against possible severe injuries, danger to life and/or damage to the machine.



The term **CAUTION** and this icon warn against slight injuries and/or damage to the machine.

## Warning

- Plug the machine into a suitable earthed wall socket with a voltage matching the technical specifications of the machine.
- Connect the machine to an earthed wall socket.
- Do not let the power cord hang over the edge of a table or counter, or touch hot surfaces.
- Never immerse the machine, the plug or the power cord in water: danger of electric shock!
- Do not touch hot surfaces.
- Do not lift the machine by the lever that opens the capsule compartment. To move the machine, hold it by the outer casing.
- Never leave the machine to operate while unattended.
- The machine is equipped with non-slip feet. Work surfaces often have varnished or plastic finishes and are treated with a variety of care products. Some of these products may contain substances that react adversely with the non-slip feet and soften them. Place a non-slip mat under the machine if necessary.
- Remove the plug from the wall socket:
  - if a malfunction occurs:
  - if the machine will not be used for a long time;
  - before cleaning the machine.

Pull on the plug, not the power cord. Do not touch the plug with wet hands.

- Do not use the machine if the plug, the power cord or the machine itself are damaged.
- Do not make any modifications to the machine or its power cord. All repairs must be carried out by a service centre authorised by Saeco to avoid any hazards.
- The machine must not be used by children younger than 8 years old.
- The machine may be used by children of 8 years and upwards if they have previously been instructed in the correct use of the machine and made aware of the associated dangers, or if they are supervised by an adult.
- Cleaning and maintenance should not be carried out by children unless they are aged 8 or above and are supervised by an adult.

- Keep the machine and its power cord out of the reach of children under 8 years old.
- The machine may be used by persons with reduced physical, mental or sensory capacities or lacking sufficient experience and/or knowledge if they have previously been instructed in the correct use of the machine and made aware of the associated dangers, or if they are supervised by an adult. Children should be supervised to ensure that they do not play with the machine.
- Never insert fingers or objects into the capsule compartment.

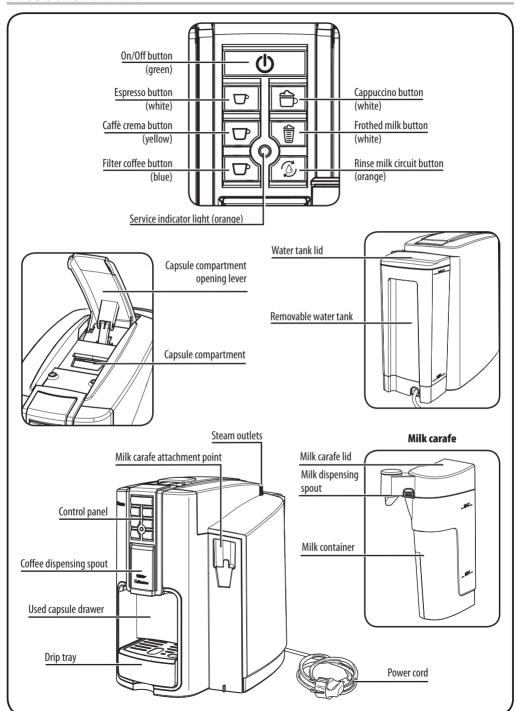
## **Caution**

- The machine is designed only for household use and is not intended for use in environments such as staff kitchens in shops or canteens, offices, farms or other work environments.
- Always put the machine on a level, flat and stable surface.
- Do not place the machine on hot surfaces or next to a hot oven, heater unit or similar heat source.
- Only use original Tchibo Cafissimo capsules. Neither use capsules from other manufacturers, nor damaged or misshapen capsules, and never fill capsules or the machine with ground coffee or instant coffee, as this would damage the machine. In these cases, any necessary repairs due to damage are not covered by the warranty.
- Allow the machine to cool before inserting or removing components.
- Never use carbonated, warm or hot water to fill the water tank. Use cold water only.
- Never clean with caustic or abrasive cleaning products. Simply use a soft cloth dampened with water.
- Descale your machine regularly. The machine will indicate when descaling is needed. Not doing this
  may make your machine stop working properly. In this case, repairs are not covered by your warranty!
- Do not subject the machine to temperatures below 0°C. Water left in the heating system may freeze and cause damage.
- Do not leave water in the water tank if the machine will not be used over a long period of time. The water could become dirty. Always use fresh water when you operate the machine.
- Always ensure the drip tray and the used capsule drawer are inserted when using the machine.

# **Compliance with standards**

This machine complies with European Directive 2012/19/UE on waste of electrical and electronic equipment and with European Directive 2011/65/EU on restriction of use for certain hazardous substances in electrical and electronic equipment.

# **PRODUCT OVERVIEW**



#### INSTALLATION

#### Preparing for use

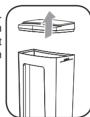
Remove the coffee machine from the packaging and position it in a suitable place.

#### Preparing the machine for use

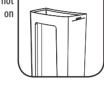
1- Remove the water tank from its base



2- Remove the lid from the water tank. Rinse the water tank and refill it with fresh, cold, still drinking water. Do not exceed the level (MAX) indicated on the water tank



- 3- Replace the lid on the water tank.
- 4- Replace the water tank on its base.



Hot water or any other liquids may damage the tank and/or the machine. Do not operate the machine without water. Always make sure that there is enough water in the tank.

- 5- Insert the plug into an earthed wall socket with suitable power
- **6-** To turn the machine on, simply press the On/Off button **(**) on the control panel.
- 7- The service indicator light (orange) will flash until the water tank is filled. Proceed as described in the next section.

## Using the machine for the first time or after a period of inactivity

The simple operation described below ensures optimal brewing and must be performed:

- when using the machine for the first time;
- when the machine has been inactive for a long time (more than 2 weeks). In this case, make sure that any remaining used capsules in the used capsule drawer have been disposed of.

- 1- Rinse the tank and fill it again with fresh drinking water.
- 2- Place a cup below the coffee dispensing spout as shown in the figure.
- **3-** Press the caffè crema button (vellow) without inserting capsule.





- 5- Repeat **steps 2** to **4** until all the water in the tank has been dispensed.
- 6- When all the water has been dispensed, refill the tank and repeat steps 2 to 5.
- 7- Refill the water tank: the machine is now ready to be used.

#### **Automatic switch-off**

The machine automatically turns off after 9 minutes of inactivity.

To reactivate the machine, simply press the On/Off button **(b)**.

The machine can be turned off manually by pressing the On/Off button (1).

# Adjusting the dispensing height

The machine can be used with a variety of cup sizes in which to dispense your beverage.

The coffee dispensing spout and drip tray can be moved to create various dispensing positions.

Follow these simple instructions to use your desired cup or glass:

Espresso cup or caffè crema cup coffee dispensing spout lowered and drip tray in the middle position.



Cup for filter coffee or cappuccino coffee dispensing spout raised and drip tray in the outer position.



Glass for frothed milk (): coffee dispensing spout raised and drip tray in the inner position.



Espresso (white) = "black capsule"

Caffè crema (yellow) = "yellow capsule"

Filter coffee (blue) = "blue capsule"

Cappuccino (white) = "black capsule"

Frothed milk (white) = no capsule

## **BREWING COFFEE**

## **Coffee preparation**

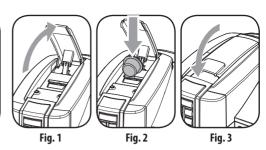
Before brewing a coffee, check that the On/Off button b and beverage buttons are constantly lit and that there is enough water in the tank.

Never insert fingers or any other objects into the capsule compartment. Single-portion capsules brew a single coffee. DO NOT use capsules more than once.

When preparing an espresso or caffè crema, the machine performs a prebrewing cycle. There is an audible pause in the brewing process between the prebrewing and brewing cycles.

We recommend emptying the used capsule drawer every day. Before inserting a capsule, make sure that the used capsule drawer is not full.

Tip to get the best espresso from your Cafissimo Latte:
If the machine has not been used for a while and/or
the cup is cold, place the cup below the spout and press the
espresso button without inserting a capsule. This will warm
up the cup and the machine. Then empty the cup and proceed
with the instructions from step 1 as follows.



- 1- Place an espresso cup, coffee cup or glass underneath the coffee dispensing spout as indicated in paragraph "Adjusting the dispensing height".
- 2- Lift the capsule compartment opening lever (Fig. 1).
- 3- Insert a capsule as shown in the figure (Fig. 2).
- 4- Lower the lever to close the capsule compartment (Fig. 3).

If the compartment does not close easily, check that the capsule is correctly inserted and that the used capsule drawer is not full.

- 5- Press the (white) button for an espresso, the (yellow) button for a caffè crema or the (blue) button for a filter coffee.
- 6- Coffee brewing stops automatically when the set level is reached. However, it is possible to stop the dispensing process early by pressing the same button as the beverage being dispensed.
- 7- Lift the lever to eject the used capsule into the used capsule drawer.
- **8-** Remove the cup or glass from the grille.

With every coffee brewed a small amount of excess water runs into the drip tray. Therefore, empty the drip tray regularly.

If the machine stops during the brewing process and the service indicator light slowly flashes orange, there is no more water in the water tank. Proceed as follows: fill the tank with water and push the button of the beverage that was being dispensed. As soon as the desired quantity has been reached, stop dispensing by pressing the beverage button again.

# Adjusting the coffee quantity

Each capsule is portioned for one cup of filter coffee, caffè crema or espresso and optimally adjusted regarding flavour.

The machine allows you to adjust the amount of coffee brewed according to your taste and the size of your cup or glass.

Each time the espresso , caffè crema or filter coffee buttons are pressed, the machine brews a preset amount of coffee.

Preset quantities:

Espresso approx, 40 ml Caffè crema approx. 125 ml Filter coffee approx, 125 ml

This quantity can be reprogrammed according to your preference for each beverage.



Minimum quantity that can be set: approx. 30 ml Maximum quantity that can be set: approx. 250 ml (filter coffee)

Maximum quantity that can be set: approx. 300 ml (caffè crema, espresso)

The procedure for setting the quantity of espresso \(\bar{P}\) is shown as an example below.



Before brewing a coffee, check that the On/Off button (1) and beverage buttons are constantly lit and that there is enough water in the tank.

Proceed as follows to reprogram the quantity of espresso \(\mathbb{P}\):

- 1- Place an espresso cup under the coffee dispensing spout. changing the height of the spout or the position of the tray if necessary (see section "Adjusting the dispensing height"). Insert a new capsule as described in the previous paragraph.
- 2- Press and hold the espresso button \(\bar{\tau}\) for 3 seconds until it flashes in brief intervals. Then release the button.
- 3- Press the espresso button Pagain when the amount of coffee in the cup reaches the desired level.

At this point the espresso button p is set. Each time it is pressed, the machine will brew the same amount of coffee that was just programmed.



For the other beverages, follow the same procedure by pressing the caffè crema (yellow) or filter coffee P (blue) buttons.

## Restoring the preset quantities

To reset beverages to their factory settings, with the machine off, press and hold the On/Off **(**) and filter coffee **(** (blue) buttons for 5 seconds. All buttons will flash twice in confirmation.

# MILK CARAFE

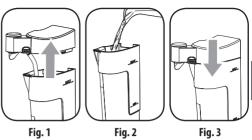
The machine has a carafe for brewing cappuccino, frothed milk and other beverages containing milk.

# Filling the carafe

The carafe must be cleaned before being used. Follow steps 1 to 7 as described in the section "Weekly cleaning of the milk carafe".



To make a good quality cappuccino, use cold milk (~5°C / 41°F) with a fat content of at least 1.5 %.



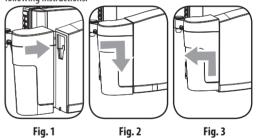
- 1- Remove the carafe lid (Fig. 1).
- 2- Pour the milk into the carafe; the quantity should be between the MIN and MAX levels (Fig. 2).
- 3- Replace the carafe lid and ensure that it is properly fitted (Fig. 3).

#### Inserting / removing the carafe



Do not hold the carafe by the lid as it can come off.

Insert and/or remove the assembled carafe as described in the following instructions.



- 1- Move the carafe alongside the machine, keeping it slightly raised (Fig. 1).
- 2- Attach the carafe to the machine by pushing down gently until it clicks into place (Fig. 2).
- 3- To remove the carafe, lift it and carefully pull away from the machine (Fig. 3).

## **CAPPUCCINO / FROTHED MILK / LATTE** MACCHIATO

Warning! Dispensing may be preceded by small jets of hot water: danger of scalding! If the carafe is absent, products requiring milk should not be selected.

# Cappuccino

Before preparing a cappuccino, check that the On/Off button () and beverage buttons are constantly lit and that there is enough water in the tank.

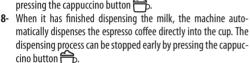
- 1- To prepare a cappuccino, insert an espresso capsule (black) as described in the section "Brewing coffee".
- 2- Insert the carafe into the machine and ensure that the milk is above the MIN level.
- 3- Adjust the machine to fit the cup into which your cappuccino will be dispensed (see section "Adjusting the dispensing height").

**4-** Insert a cup below the coffee and milk dispensing spouts.

**5-** Press the cappuccino button ...

6- The cappuccino button flashes; the machine is warming up.

7- When it has finished warming up, the machine dispenses the frothed milk directly into the cup. The machine will stop dispensing when it reaches the preset quantity. The dispensing process can be stopped early by pressing the cappuccino button.



When the cappuccino has finished brewing, the rinse button will light up to remind you that the milk circuit must be rinsed; see section "Rinsing the milk circuit" in this chapter.

### Adjusting the amount of cappuccino

The machine allows you to adjust the amount of cappuccino brewed according to your taste and the size of your cup.

Before preparing a cappuccino, check that the On/Off button (\*) and beverage buttons are constantly lit and that there is enough water in the tank.

Proceed as follows to set the desired quantity of cappuccino ::
1- Insert an espresso capsule into the capsule compartment.

- 2- Insert the carafe into the machine and ensure that the milk is above the MIN level.
- 3- Press and hold the cappuccino button for 3 seconds until it flashes in brief intervals. Then release the button.
- 4- Press the cappuccino button again when the amount of milk in the cup reaches the desired level. The machine has saved the desired amount of milk and will start to brew the espresso.
- 5- Press the cappuccino button again when the amount of coffee in the cup reaches the desired level. The machine has saved the desired amount of espresso.

At this point the cappuccino button that has been reprogrammed; each time it is pressed, the machine will dispense the same amount of milk and espresso that was just programmed.

Minimum quantity of espresso that can be set: approx. 30 ml Maximum quantity of espresso that can be set: approx. 300 ml

Minimum quantity of milk that can be set: approx. 50 ml Maximum quantity of milk that can be set: approx. 300 ml

Preset quantities:

Cappuccino approx. 90 ml milk approx. 40 ml espresso

## Restoring the preset quantities

To reset beverages to their factory settings, with the machine off, press and hold the On/Off **O** and filter coffee (blue) buttons for 5 seconds. All buttons will flash twice in confirmation.

#### Frothed milk

Before preparing frothed milk, check that the On/Off button (\*) and beverage buttons are constantly lit and that there is enough water in the tank.



Remember, it is not necessary to insert a coffee capsule in order to prepare frothed milk.

- Insert the carafe into the machine and ensure that the milk is above the MIN level.
- 2- Adjust the machine to fit the glass into which your frothed milk will be dispensed (see section "Adjusting the dispensing height").
- **3-** Place a glass under the milk dispensing spout.
- **4-** DO NOT insert a coffee capsule into the capsule compartment.
- 5- Press the frothed milk button .
- **6** The frothed milk button fall flashes; the machine is warming up.
- 7- When it has finished warming up, the machine dispenses the frothed milk directly into the glass. The machine will stop dispensing when it reaches the preset quantity. The dispensing process can be stopped early by pressing the frothed milk button .

When the machine has finished preparing the frothed milk, the rinse button , will light up to remind you that the milk circuit must be rinsed; see section "Rinsing the milk circuit" in this chapter.

# Adjusting the amount of frothed milk

The machine allows you to adjust the amount of frothed milk prepared according to your preference and the size of your glass.

Before preparing the frothed milk, check that the On/Off button () and beverage buttons are constantly lit and that there is enough water in the tank.



Proceed as follows to set the desired quantity of frothed milk

- 1- Insert the carafe into the machine and ensure that the milk is above the MIN level.
- **2-** Place a glass underneath the milk dispensing spout as indicated in the section "Adjusting the dispensing height".
- 3- Press and hold the frothed milk button f for 3 seconds until it flashes in brief intervals. Then release the button.
- 4- Press the frothed milk button again when the amount of milk in the glass reaches the desired level.

At this point the frothed milk button a has been reprogrammed. Each time it is pressed, the machine will prepare the same amount of frothed milk that was just programmed.

Minimum quantity of milk that can be set: approx. 50 ml Maximum quantity of milk that can be set: approx. 300 ml

Preset quantities: Frothed milk: approx. 110 ml

#### Restoring the preset quantities

To reset beverages to their factory settings, with the machine off, press and hold the On/Off 0 and filter coffee 1 (blue) buttons for 5 seconds. All buttons will flash twice in confirmation.

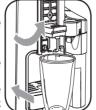
#### Latte macchiato

Before preparing a latte macchiato, check that the On/Off button () and beverage buttons are constantly lit and that there is enough water in the tank.

We recommend approx. 130 ml frothed milk and 40 ml espresso for a latte macchiato. If necessary, you can reset the quantity of milk as described in the section "Adjusting the amount of frothed milk" before preparing the beverage.

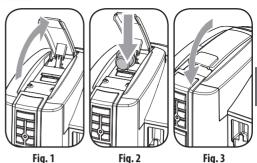
- Insert the carafe into the machine and ensure that the milk is above the MIN level.
- 2- Adjust the machine to fit the glass into which your latte machiato will be dispensed (see section "Adjusting the dispensing height").
- 3- Place a glass under the coffee and milk dispensing spouts.
- **4-** DO NOT insert a coffee capsule into the capsule compartment.
- 5- Press the frothed milk button 🗐
- **6-** The frothed milk button falses; the machine is warming up.
- 7- When it has finished warming up, the machine dispenses the frothed milk directly into the glass. The machine

will stop dispensing when it reaches the preset quantity. The dispensing process can be stopped early by pressing the frothed milk button .





Make sure there is enough space in the glass for the coffee when dispensing the milk.



- 8- Lift the capsule compartment opening lever (Fig. 1).
- 9- Insert the capsule as shown in the figure (Fig. 2).
- **10-** Lower the lever to close the capsule compartment (**Fig. 3**).
- 11- Press the (white) button for an espresso, the (yellow) button for a caffè crema or the (blue) button for a filter coffee.
- 12- The dispensing process stops automatically when the set level is reached. However, it is possible to stop the dispensing process early by pressing the same button as the beverage being dispensed.
- 13- Lift the lever to eject the used capsule into the used capsule drawer.
- **14-** Remove the glass from the grille.

## Rinsing the milk circuit

To always ensure optimal hygiene, the milk circuit must be quickly rinsed after use.

The user is reminded to do this by the rinse button I lighting up. It remains on until the circuit has been rinsed or the machine has been turned off.

To rinse the milk circuit, proceed as follows:

- 1- Ensure that the milk carafe is in the machine.
- 2- Place a glass under the milk dispensing spout.
- **3-** Press the rinse button **3**.

The machine dispenses a quantity of water sufficient to rinse the milk circuit. Once finished, remove the glass.



#### Caution: The rinsing water is hot!

Finally, always remember to put the carafe with the remaining milk in the refrigerator.

The rinse milk circuit function helps the machine to maintain optimal hygiene conditions and service, but in no case should it be considered sufficient as the only way of cleaning the carafe and milk circuit.

Always clean the carafe as described in the chapter "Cleaning and maintenance".



When preparing milk/cappuccino, steam may issue from the steam outlets. This is not a malfunction.

**CLEANING AND MAINTENANCE** 

#### **General cleaning**

- 1- The machine can only be cleaned once it has cooled down and been unplugged from the mains supply.
- 2- Do not immerse the machine in liquids.
- 3- The only removable components that are dishwasher safe are: the drip and cup tray, the grille and the internal parts of the frothing system (see section "Weekly cleaning of the milk carafe").
- 4- Do not use sharp objects or harsh chemical products (solvents) for cleaning.
- 5- Use a soft, dampened cloth to clean the machine.
- **6-** Do not dry the machine and/or its components using a microwave and/or standard oven.

# Drip tray and used capsule drawer

The used capsule drawer must be emptied after approximately every 8-10 coffees brewed.

Check periodically that the used capsule drawer is not full so as to avoid malfunctions and damage to the machine.

**1-** Pull out the drip tray as shown in the figure.



2- Remove the used capsule drawer by pulling out the drip tray as far as it goes.

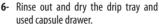


3- Push the sliding lock on the left side of the used capsule drawer upwards and pull out the drip tray.





- 4- Empty out the liquid in the drip tray.
- **5-** Empty the used capsule drawer.





**7-** Wash out the inner compartment of the machine.



8- Once all parts have been washed and dried, reinsert the used capsule drawer.



9- Subsequently reinsert the drip tray. Make sure that the used capsule drawer is pushed all the way into the machine. It must perfectly align with the outer edge of the machine.

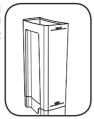


As previously described, always insert the used capsule drawer before the drip tray. Do not push both parts into the machine at once!



#### Water tank

Rinse your water tank daily under running water. This prevents limescale deposits and other particles from clogging the filter at the bottom of the water tank.



The components of the milk frothing system can now be carefully cleaned by following these steps:

**8-** Remove the tube attached to the carafe



Weekly cleaning of the coffee circuit

The coffee circuit must be cleaned weekly in order to maintain the high quality of your coffee.

To perform this simple cleaning operation, proceed as follows:

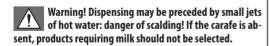
- 1- Place a cup or glass underneath the coffee dispensing spout as indicated in section "Adjusting the dispensing height".
- 2- Lift the lever for opening the capsule compartment in order to remove any capsule there and do not insert a capsule.
- 3- Press the button \(\bigcap P\) (vellow) for a caffè crema.
- **4-** Once the dispensing has finished, empty the cup or glass.

The machine is ready for use.

### Weekly cleaning of the milk carafe

The milk carafe must be cleaned weekly if used. This cleaning - in addition to the normal rinse - is to be performed after preparing any product with milk.

- 1- Remove the milk carafe lid and wash the lid and the milk carafe in lukewarm running water.
- 2- Fill the carafe up to the MAX level with fresh, cold drinking water and replace the lid.
- **3-** Insert the carafe into the machine and place a container under the milk dispensing spout.



- 4- With the machine turned on, press the frothed milk button a Wait until it has finished dispensing.
- 5- Press the rinse button (orange). Wait until it has finished dispensing.
- **6-** Empty the container and remove the carafe.
- **7-** Remove the lid and empty out the remaining water in the carafe.

9- Push in the sides of the milk dispensing spout (1) and remove it by pulling outwards (2).



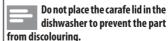
**10-** Remove the dispensing spout from the fitting.



11- Remove the fitting from the rubber tube.



**12-** Wash the carafe lid with lukewarm running water.





13- Open the dispensing spout lid.

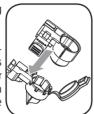


**19-** Push the milk dispensing spout onto the fitting.



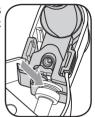
**14-** Remove the lower part of the dispensing spout.

**15-** Clean all the components under lukewarm running water. The internal parts of the frothing system are dishwasher safe. When all components have been cleaned, reassemble them following the same procedure, but in reverse order.



20- Fit the milk dispensing spout back into its housing. You should hear and feel it click into place.





**21-** Insert the tube into the opening in the milk dispensing spout.



Assembly procedure of the milk jug:

**16**-Connect the bottom and top parts of the milk dispensing spout as illustrated.



17-Make sure that the two parts are correctly fitted together. No gaps should be visible. Then close the milk dispensing spout lid.



**18-** Insert the fitting into the rubber tube as illustrated.



# Monthly cleaning of the milk carafe

In order to keep the entire circuit free of milk residue and to guarantee the best and long-lasting performance of the carafe, we advise performing a monthly cleaning cycle with "Saeco Milk Circuit Cleaner", which is sold separately.

Before starting the cleaning cycle, check that the On/Off button ① and product buttons are constantly lit and that there is enough water in the tank.

- 1- Remove the milk carafe lid and wash both components in lukewarm running water.
- **2-** Fill the carafe up to the MAX level with fresh, lukewarm water.
- 3- Pour the detergent product into the milk carafe and let it dissolve fully.
- **4-** Replace the lid on the carafe, insert it into the machine and place a container under the milk dispensing spout.

Warning! Dispensing may be preceded by small jets of hot water: danger of scalding! If the carafe is absent, products requiring milk should not be selected.



#### Never drink the solution dispensed during this procedure.

- 5- With the machine turned on, press the frothed milk button 🗐 Wait until it has finished dispensing.
- 6- Empty the container and place it back under the milk dispensing
- 7- Repeat steps 5 to 6 until the milk carafe is empty, then proceed to
- 8- Remove the carafe from the machine and wash thoroughly with fresh water.
- 9- Fill the milk carafe with fresh drinking water up to the MAX level and then place it back in the machine.
- **10-** With the machine turned on, press the frothed milk button 冒 Wait until it has finished dispensing.
- 11- Press the rinse button (orange). Wait until it has finished dispensing.
- 12- Empty the container and place it back under the milk dispensing
- 13- Repeat steps 10 to 12 until the milk carafe is empty, then proceed to step 14.
- 14- Remove and wash the milk carafe as described in the section "Weekly cleaning of the milk carafe".

The machine must not be exposed to temperatures lower than 0°C as the water in the circuits may freeze (even if the tank has been emptied).

## **DESCALING**

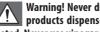
A step-by-step video explaining the descaling process can be found at www.tchibo.de/cafissimo-entkalkung.

The descaling process takes approx. 25 minutes and is split between the descaling itself and a rinse cycle. Do not under any circumstance interrupt or switch off the machine during either of these cycles.

Limescale builds up inside the machine during normal use. It needs to be removed regularly as it may clog the water and coffee circuit of your machine. The machine automatically indicates when it needs descaling when the service indicator light (orange) is constantly lit.

Not doing this may ultimately make your machine stop working properly, and in this case repairs are NOT covered by your warranty.

We recommend using Saeco descaling solution (sold separately), whose formula has been designed to respect the technical specifications of the machine, thus ensuring its continued service in the long term and for its safe and risk-free use. The descaling solution is to be disposed of 14- Press the cappuccino button to start the rinse cycle. according to the manufacturer's instructions and/or the regulations in force in the country of use. The Durgol descaling solution also respects the technical specifications of the machine.



Warning! Never drink the descaling solution or any products dispensed until the cycle has been completed. Never use vinegar as a descaling solution.

- 1- Turn the machine off by pressing the On/Off button **(b)**.
- 2- Check that the carafe is correctly inserted and filled with water up to the MIN level, that there is no capsule in the compartment and that the lever is lowered.
- 3- Remove and empty the water tank, drip tray and used capsule
- 4- Pour the required amount of descaling solution into the water tank and fill it with fresh water up to the MAX level.
- 5- Put the tank back into the machine.
- 6- Push the drip tray all the way into the machine and raise the coffee dispensing spout.
- 7- Place a container with a minimum capacity of 1 litre under the the coffee and milk dispensing spouts.
- **8-** At the same time, press the On/Off button **()** (green) and the cappuccino button (white) for 3 seconds, then release.
- 9- The machine indicates that the process has started when the service indicator light • (orange) is constantly lit; the espresso button P (white) will also be constantly lit to indicate the first phase of the descaling operation.

During descaling, the On/Off button (green) will not operate. If the power cord is removed, the machine will continue the descaling cycle from the phase in which it was interrupted the next time it is turned on.

**10**-Press the espresso button \(\bar{V}\) (white) to start dispensing the descaling solution.

The machine dispenses the descaling solution at regular intervals via the coffee dispensing spout and via the milk carafe. The espresso button (white) flashes throughout this first phase.

The cycle can be temporarily suspended by pressing the rinse button (5). Press it again to continue with the descaling process.

- **11-** The service indicator light **(orange)** starts to flash once all the descaling solution has been dispensed.
- 12- Empty the container into which the descaling solution was collected and reposition it under the milk and coffee dispensing spouts after the drip tray has been emptied and replaced.

The cappuccino button  $\Longrightarrow$  will light up automatically.

- 13- Empty the water tank and rinse it thoroughly. Then fill it up to the MAX level with fresh drinking water. Place the tank back in the machine.
- The machine dispenses the rinsing water alternately via the coffee dispensing spout and milk carafe, with the cappuccino button flashing throughout this phase.

If the tank is not filled up to the MAX level, the service indicator light (orange) continues to flash and the machine will require another cycle to be performed; repeat again without replacing the capsule. Manually stop dispensthe process from step 13.

- 15- When the second rinse cycle has finished, all the lights will flash five times and the machine will turn off.
- 16- Empty the container in which the rinsing water was collected.
- 17- Empty the drip tray.
- 18- Rinse and refill the water tank up to the MAX level.
- 19- Rinse the milk carafe.
- 20- When the machine is turned back on it will be ready to prepare beverages again.

# If the water runs out while a beverage is being dispensed, fill the tank and press the beverage button ing upon reaching the desired quantity by pressing the beverage button again.



#### All lights flash simultaneously

Contact the Cafissimo service team. Please refer to the service centres and warranty chapter of this manual to obtain further contact information

### MACHINE WARNING LIGHTS



## (U - Slow flashing

The machine is in the warm-up phase.



# රි - Constantly lit

Perform a milk carafe rinse cycle.



#### Constantly lit

The machine needs to be descaled. See the "Descaling" chapter in this manual.

#### Slow flashing

Fill the water tank with fresh drinking water and select the desired beverage.

The circuit is primed automatically and the service indicator light turns off.

## **DISPOSAL**

#### Pursuant to directive 2012/19/EU on electrical and electronic equipment waste (WEEE), and specifically Annex IX:



The icon of the crossed-out wheeled bin on the appliance or its packaging indicates that the product must be disposed of separately from other waste at the end of its operational life. The user must therefore take the appliance to be disposed of to a suitable recycling centre for electronic and electrotechnical equipment, or alternatively hand it over to the vendor when purchasing a

new appliance of a similar type. Separating this product for subsequent recycling, treatment and environmentally-friendly disposal will help prevent potential environmental and health risks, and allow the materials which make up the appliance to be re-used and/ or recycled. Specific administrative sanctions provided for by current regulations will be applied for illicit disposal of the product by the user.

# **TROUBLESHOOTING**

Machine actions	Causes	Solutions
The machine does not turn on.	The machine is not connected to the mains supply.	Connect the machine to the mains supply.
		Contact an authorised service centre.
The machine needs a lot of time to warm up.	The machine is full of limescale.	Descale the machine.
The pump is noisy.	Not enough water in the tank.	Fill the water tank with fresh drinking water.
•	Tank not inserted correctly.	Insert the tank correctly and push it downwards.
The lever cannot reach the dispensing position.	Used capsule drawer full.	Empty the used capsule drawer. Insert the capsule again.
	The capsule is not inserted correctly.	Insert the capsule again, checking that it is correctly inserted.
	Capsule stuck.	Open and close the lever fully a couple of times with moderate force to remove the capsule.
The lever does not open completely.	Used capsule drawer full.	Empty the used capsule drawer.
The coffee is brewed too fast or the brewed coffee is not creamy.	The used capsule is unsuitable for the selected product.	Insert a new capsule and repeat the operation or check the colour of the capsule.
	Tank not inserted correctly.	Insert the tank correctly and push it downwards.
Coffee is not dispensed or is only dispensed in drops.	Not enough water in the tank.	Fill the water tank with fresh drinking water.
Dispensing of the beverage is interrupted.	Not enough water in the tank.	Fill the water tank with fresh drinking water. Press the corresponding button of the interrupted beverage without replacing the capsule. Stop dispensing upon reaching the desired quantity by pressing the beverage button again.
Coffee granules present in the coffee cup.	A small amount of coffee granules always remain in the bottom of the cup.	This is normal and not a defect.
There is no milk froth.	Unsuitable milk.	Use fresh milk with at least 1.5% fat.
	The milk is too hot.	Use milk at fridge temperature.
	The milk carafe is dirty or not inserted correctly.	Clean the carafe and insert it correctly.
The machine does not dispense milk.	The components of the carafe are not assembled correctly.	Check that the components of the carafe have been assembled correctly.
Water under the machine.	The used capsule drawer and the drip tray are incorrectly inserted.	Reinsert both parts in the machine. First insert the used capsule drawer as far as it will go, then slide the drip tray back in place.

Please contact an authorised service centre for any problems not covered in the above table or if the suggested solutions do not solve the problem.

# **TECHNICAL SPECIFICATIONS**

The manufacturer reserves the right to make changes to the technical specifications of the product.	
Nominal voltage - Power rating - Power supply	See plate located under the machine.
Housing material	Thermoplastic
Size (width x depth x height) (mm)	200 x 410 x 290
Weight	5.2 kg
Power cord length	0.8 m
Control panel	On front of machine
Water tank	1.0 litre - Removable
Used capsule drawer capacity	8-10
Boiler	
Safety devices	Thermal fuse

### **AUTHORISED SERVICE CENTRES AND WARRANTY**

Saeco International Group S.p.A., a company with its registered office in Via Torretta 240, Gaggio Montano (BO), Italy, as manufacturer of the coffee maker and Tchibo GmbH, with its registered office in Überseering 18, 22297 Hamburg, Germany, hereby grant a **40-month warranty** for the Cafissimo coffee maker in the European Union territory. The warranty period is calculated from the date of purchase of the Cafissimo coffee maker by its first user. The date indicated on the original proof of purchase shall prevail.

The warranty is issued in the country where the machine was purchased in accordance with local regulations. This warranty is valid for 40 months from the date of puchase within the European Union.

We will remedy any defects detected in this appliance at no additional charge and within a reasonable amount of time after being notified of the defects. The warranty service is subject to delay if servicing is performed in a country other than the one in which the appliance was purchased, due to variable product distribution timing in different countries, and a specific version may be sold in a given country.

Saeco International Group S.p.A. informs that its representative in the territory of Germany is Philips Germany with its registered office in Hamburg, address Lübeckertordamm 5, 20099 Hamburg.

The Cafissimo coffee maker was manufactured using the latest production techniques and has undergone thorough quality control inspection. Saeco International Group S.p.A. and Tchibo GmbH therefore guarantee that the product will be free of defects in the above mentioned warranty period. A defect constitutes any fault that significantly impairs or limits the value or working efficiency of the appliance.

All defects in workmanship or materials within the warranty period will be remedied by an authorised service centre of Philips Germany. In case the remedy will not be possible, the defective Cafissimo coffee maker will be replaced with a defect-free product. If the replacement is not possible the customer will be refunded the purchase price (as confirmed on the original proof of purchase). The prerequisite for receiving the warranty is that all claims must be accompanied by the original proof of purchase together with the correctly filled in service form, which you can find in the last pages of this user manual. The list and addresses of the authorised service centres of Philips Germany are available on the website www.philips.de or by e-mail from the Cafissimo service team.

In case of a defect **please contact our Cafissimo service team**. E-mail: cafissimo-service@tchibo.de

Our consultants will be pleased to advise you on the procedure to be followed.

If it will be needed to send the product to an authorised service centre of Philips Germany, please fill in the service form, which you will find in the last pages of this user manual and, together with the original proof of purchase and the carefully packed product, forward it to the address given by the Cafissimo service team.

The warranty does not cover:

- damages due to improper use or use different than described in the user manual
- mechanical damages, including transport damages due to insufficient packaging by the customer
- damages due to product modification or unauthorised repairs
- damages due to failure to clean/descale

Free of charge warranty repairs do not cover product maintenance and cleaning as described in the user manual, or worn parts and consumables.

Repairs that are not covered by the warranty can also be carried out at cost price by an authorised service centre of Philips Germany. If needed please contact the Cafissimo service team.

In all countries outside the European Union, the warranty conditions specifically provided under the respective national laws will apply.

Warranty on consumer goods sold does not exclude, limit or suspend the rights of the buyer arising from local applicable law.



Please have both of the product numbers shown above at hand when contacting the Cafissimo service team - see plate located under the machine. These will be needed to identify the machine.

SERVICE FORM  Please fill in the form in block capitals and send it together with the product.		
Product number: (please fill in)	(You can find your Cafissimo machine's product number under the machine.)	
Chroat No.	——————————————————————————————————————	
City pact code	Please return the product without repair.	
Country	Please provide an estimate of costs.	
Daytime tel. no.		
Information about defect		
Date of purchase	Date/Signature	